THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

AENOR has issued an IQNet recognized certificate that the organization:

SUMINISTROS, IMPORTACIONES Y MANTENIMIENTOS ELECTRÓNICOS, S.A.U.

CL PRADILLO, 46-48-50.
28002 - MADRID

has implemented and maintains a

Information Technology Service Management System

for the following scope:

The ITSMS that supports:
The services provided by the Service Desk and Users Support business unit (management, resolution, transfer, escalation, closure and tracking of tickets opened by customers) concerning Information Tecchnology and Communications Systems.
The management of the requests for corrective and evolutive maintenance of applications.
Document Digitization and Document Management activities (BPO).
From its centre in Madrid according to the current services catalogue.

which fulfills the requirements of the following standard

ISO/IEC 20000-1:2018

Linked to the certificate ES-STI-0009/2009 Issued to

SUMINISTROS, IMPORTACIONES Y MANTENIMIENTOS ELECTRÓNICOS, S.A.U.

First issued on: **2016-11-04** Last issued: **2021-08-04** Validity date: **2024-08-04**

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: **ES-STI-0009/2009 - 001/00**

Alex Stoichitoiu
President of IQNet

Rafael GARCÍA MEIRO
Chief Executive Officer

AENOR